

Diane Garces

Racine, WI

Loretta Baxter
St. Monica's Senior Living
3920 N. Green Bay Road
Racine, WI 53404

August 6, 2019

Dear Loretta,

I would like to take this opportunity to express my sincere thanks to the staff at St. Monica's Memory Care for the care they provided my father, Robert Zenisek (Zeke). Dad started off in the Assisted Living section, but we quickly learned that he really needed to be in the Memory Care wing. Once he moved over there, I was always impressed and delighted to know how well he was being looked after.

Dad could be rather difficult at times and the staff quickly learned how to tweak his care to accommodate his needs. Although I realize that many of his actions were the result of Alzheimer's, it still pained me as a daughter to see him act out knowing full well that this was not the same man who raised me. The caregivers could not have been more wonderful; they teased and cajoled him to get up, to be more patient, to take a shower. Because I was there almost every day, I was able to see firsthand the care he was given.

After he passed, many of the caregivers came by to give me a hug and offer condolences. So many of them had stories to share about the long talks they had with him. I was thrilled that despite the grim and ugly disease, Dad's true self came out during some of these one-on-one moments.

Special kudos to Patti and Michelle who do a fabulous job of running the unit. I had the opportunity to travel internationally several times during his stay; I always felt confident knowing that he was in good hands. From the MC management to the caregivers I salute the entire staff. I will always be grateful that we chose St. Monica's.

Best regards,



Diane Garces and family