

PLAN OF ACTION

Coronavirus/COVID-19



Your Safety is Priority

What We Have Done to Prevent COVID-19:

- Closed north & south entrance doors. Only one main entry point. Access is restricted to employees, essential medical providers and vendors. ALL must be screened upon entering our building
- Restricted deliveries to essential items only
- Increased communication - mass emails, texts and recorded messages to families & employees. Dedicated Coronavirus Update tab on our website: www.stmonicasseniorliving.com Coronavirus Hotline (262-383-3303). Video calling available!
- Created a comprehensive policy & procedure for "Emergency Preparedness - Pandemic COVID-19"
- Increased our, already exemplary, building sanitization practices
- Implemented Social Distancing - 2 dining rooms with expanded meal times; optional meal tray in room with \$5 fee waived.
- Required face masks be worn by staff; also available to community members upon request; assure all staff is wearing appropriate personal protective equipment
- Increased staff education on infection control practices specific to COVID-19
- Nurses performing continuous monitoring - temperature, heart rate & oxygen levels for high risk community members
- Weekly leadership planning meetings
- Weekly informational sessions with Department of Health Services

Meal Times

Breakfast

6:30am - 8:30am

Dinner

11:00am - 1:00 pm

Supper

4:00pm - 6:00pm



"Thanks for keeping our mom safe. You are Angels. Thanks also for keeping us updated. The video chat with mom made me thank God for St. Monica's."

- Karen Rec

"We appreciate everything you always do, most especially during this crisis. Thank you for your service and your smiles."

- Pat Kinzer

Schedule a video call

by calling

Life Engagement:

262-321-7138

What We Will Do If We Have a Positive Case:

- If there is a positive case among community members or staff we will ask all community members to stay in their rooms
- Meals will be delivered to rooms (no fee)
- Life Engagement will continue to assist with video calls; In room activities will begin. Supervised outdoor activity will continue
- If 2 or more community members are positive for COVID-19, they will be asked to temporarily relocate to a space that will be set up with furnishing and supplies. A dedicated care team will be providing care to those with active COVID-19.



Our leadership team is working hard to keep everyone safe during this health crisis. Please feel free to reach out if you have any questions.

Questions on this Plan of Action? Contact Loretta Baxter, Executive Director

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