



March 13, 2020

Dear Community Member and Family of St. Monica's:

At St. Monica's, we are taking all steps to ensure that your loved one remains healthy during the Coronavirus (COVID-19) pandemic. As of this date, there is one confirmed case in Racine.

For the safety of our community members and according to The Department of Health Services guidelines we are restricting visitors to those individuals who are on Hospice or end of life care. No children under the age of 18 years will be allowed. For approval to visit someone on Hospice contact the Assisted Living nurse's office at 262-639-5050 ext. 2, and 262-631-3020 for Memory Care. We realize that this restriction will have a significant impact on both Community Members and their loved ones but we feel that given the health effects of COVID-19, particularly in the elderly, we feel that this is the right thing to do at this time.

St. Monica's is canceling all outgoing trips and entertainers coming into the building. Only those vendors servicing essential business functions will be allowed access. Other measures include providing staff education on infection control practices regarding the spread of Coronavirus (COVID-19), increasing cleaning prevention practices to all public areas 3 times a week and the continued cleaning of community member rooms on a weekly basis.

St. Monica's leadership would like to assure you that we are following the situation closely and participate in weekly informational phone calls with the Wisconsin Department of Health. As in all situations that affect the community, St. Monica's is working closely with the local Racine Health Department.

If you have any questions do not hesitate to call myself, Loretta Baxter, Executive Director at 262-321-7131 or Stephany Lichter, Director of Health and Wellness and Compliance Officer at 262-321-7150.

Sincerely,

A handwritten signature in cursive script that reads "Loretta Baxter".

Loretta Baxter
Executive Director