



March 20, 2020

Dear Community Member and Family of St. Monica's:

At St. Monica's, we are taking steps to ensure that your loved one remains healthy during the Coronavirus disease (COVID-19) outbreak. As of this date, there are 2 positive cases of COVID-19 in Racine.

For the safety of our community members, we are only allowing visitors for those individuals who are on Hospice or end of life care. No children under the age of 18 years old will be allowed. For approval to visit someone on Hospice contact the Assisted Living nurse's office at 262-639-5050 ext. 2, or 262-631-3020 for Memory Care. We realize this restriction will have a significant impact on both Community Members and their loved ones, but we feel given the health effects of COVID 19, particularly in the elderly, this is the right action to take. In addition, the Wisconsin Department of Health (DHS) is mandating all long-term care facilities follow these requirements. St. Monica's Senior Living is a Community Based Residential Facility (CBRF) and is licensed under DHS regulations.

Our nursing team is checking vital signs of community members with chronic illnesses including temperature, oxygen level and heart rate during every shift to catch any change in condition as quickly as possible. We are requesting that if families are washing laundry to call ahead to arrange a pickup time. This allows caregivers to be ready for you and not be interrupted when they are providing cares.

St. Monica's leadership would like to assure you that we are following the situation closely and participate in weekly informational phone calls with the Wisconsin Department of Health. As in all situations that affect the community, St. Monica's is working closely with the local Racine Health Department.

If you have any questions do not hesitate to call myself, Loretta Baxter, Executive Director at 262-321-7131 or Stephany Lichter, Director of Health and Wellness and Compliance Officer at 262-321-7150.

Sincerely,

A handwritten signature in cursive script that reads "Loretta Baxter".

Loretta Baxter
Executive Director