



Guidelines for Outdoor Visits with St. Monica's Community Members

Many of you have asked about visiting your loved ones, and we are preparing to start allowing outdoor visits with precautions in place, starting Wednesday, July 8th. Please note that these guidelines are in place to protect our community members and prevent the spread of COVID-19, so we are remaining extremely cautious. If CDC restrictions are lifted and Wisconsin DHS relaxes the visitation policy, we will modify our outside visitation guidelines. We are continuing to watch DHS and Racine County Public Health guidelines and are planning scheduled visitation indoors later this month.

Scheduling:

- * All visits need to be scheduled. To schedule a visit with an Assisted Living Community Member, please call 262-383-2562 between 9:00 am - 4pm Monday through Friday. For Memory Care, please call 262-631-3020 ext.254
- * Visitation will be scheduled daily between 9:00am - 4:00pm. Visits will be in 30-minute increments. Visits will not be scheduled during mealtimes 11:00am -12:30pm and 4:00pm - 5:30pm.
- * Each community member will be allowed one in-person visit/time slot per week. You can schedule your visit up to two weeks in advance. Additional visits (weekdays only) may be scheduled if time slots are available, but only same-day calls to schedule will be accepted.
- * In case of inclement weather, families can reschedule based on first available open time slots.

Visit Guidelines

- * Visits will be conducted in designated visitor areas only. There are 2 visitation tables. You must check in with the screening desk and may do so no sooner than five minutes before your visit.
- * No food or drinks will be allowed since all parties need to be wearing face masks at all times.
- * Two visitors maximum per visit please, and we ask that you do not bring anyone under the age of twelve.
- * Visits are a maximum of 30 minutes long. This allows staff time to disinfect the area after each visit.

COVID-19 Prevention and Precautions

- * For the safety of your loved one, all visitors need to be screened and will not be allowed to visit if you answer "yes" to any **ONE** of the following questions:

- Any loss of sense of smell/taste or loss of appetite?
- Do you have any symptoms of respiratory illness (cough, runny nose, sneezing, difficulty breathing, congestion, shortness of breath, or fatigue)?
- In the last 14 days have you had contact with someone with a confirmed diagnosis or under the investigation for COVID-19 virus?

*The screener will take your temperature and if your temperature is greater than 99.6 then you will not be allowed to visit.

* All visitors and residents must always wear face masks. **Families/Visitors are required to provide their own masks.** Cloth face masks are acceptable. The face mask must cover both the mouth and nose at all times.

* Social distancing (at least six feet apart) must be practiced at all times. Avoid touching or physical contact. Please no direct exchange of items, gifts, or other packages. These can be placed at the screening desk to be delivered to your loved one.

* Please let St. Monica's know immediately if you develop symptoms after your visit.

* If St. Monica's should have a staff member or community member that tests positive for COVID-19, all visitation will be cancelled for at least 14 days or 14 days after there are no additional positive COVID-19 cases, whichever is greater.

* St. Monica's reserves the right to modify or cancel visitations at any time based on criteria such as an increase in community-wide (Racine County) spread, guidelines from CDC and the Department of Health Services, as well as other factors.

* Failing to follow the guidelines set forth may result in the loss of visitation privileges.

Memory Care Check-in Procedure:

*Families or visitors for Memory Care will come to the front door of the Assisted Living and be screened at the screening desk. They will then proceed through the building to the memory care.

* Please ring the doorbell at the Memory Care entrance and someone from memory care will let you in. You will be taking to the outdoor patio where Memory Care has established a visitor station.

We understand that visiting your loved one is important, and we want everyone to be safe. We appreciate your patience in making these visits work. Again, we are remaining extremely cautious to start, and we may lift some restrictions in the future as the cases in the Racine area subside and CDC /DHS restrictions are lifted.

Thank You,
St. Monica's Leadership Team