



Guidelines for In-Person Visitation with St. Monica's Community Members

Updated 9/30/2020

Please note that these guidelines are in place to protect our community members and prevent the spread of COVID-19. CDC and Wisconsin DHS guidance continues to suggest that all long-term care facilities remain closed to all non-essential visitors.

Scheduling:

* All visits need to be scheduled at least 24 hours in advance. To schedule a visit with an Assisted Living Community Member, please call or text 262-822-8209. For Memory Care, please call 262-631-3020 ext.254

* Visit time slots will be scheduled daily between 9:00 a.m. - 4:00 p.m. Visits will be limited to 30-minute increments. Visits will not be scheduled from 11:00 a.m. - 12:30 p.m. to avoid our mid-day mealtime.

* Each community member will be allowed one in-person visit/time slot per week. You can schedule your visit up to two weeks in advance.

Visit Guidelines

* Visits will be conducted in designated visitor areas only. All visitors must check in at the front desk to be screened no sooner than five minutes before scheduled visit time.

* No food or drinks will be allowed.

* Facemask must be worn at all times by both visitor(s) and community member.

* Two visitors maximum per visit. No visitors under the age of twelve (12).

* Visits are a maximum of 30 minutes long. This allows staff time to disinfect the area after each visit.

COVID-19 Prevention and Precautions

* For the safety of your loved one, all visitors need to be screened and will not be allowed to visit if the answer is "yes" to any **ONE** of the following questions:

- Are you experiencing any loss of sense of smell/taste or loss of appetite?
- Are you experiencing any signs or symptoms of a respiratory infection such as a fever, dry cough, shortness of breath, runny nose, fatigue, congestion or sore throat?
- In the last 14 days have you had contact with someone with a confirmed diagnosis or is currently under the investigation for COVID-19 virus?

*The screener will take visitor's temperature. If temperature is greater than 99.6, visitor will not be allowed to visit.

* All visitors and community members must wear face masks at all times. **Visitors are asked to provide their own masks.** Cloth face masks are acceptable. The face mask must cover both the mouth and nose at all times.

* Social distancing (at least six feet apart) must be practiced at all times. Avoid touching or physical contact. **Please no direct exchange of items, gifts, or other packages.** These can be placed at the screening desk to be delivered to your loved one at the conclusion of the visit.

* Please let St. Monica's know immediately if you develop symptoms after your visit.

* If St. Monica's should have a staff member or community member that tests positive for COVID-19, all visitation will be cancelled for at least 14 days or 14 days after there are no additional positive COVID-19 cases, whichever is greater.

* St. Monica's reserves the right to modify or cancel visitations at any time based on criteria such as an increase in community-wide (Racine County) spread, guidelines from CDC and the Department of Health Services, as well as other factors.

* Failing to follow the guidelines set forth may result in the loss of visitation privileges.

Memory Care Check-in Procedure:

*Families or visitors for Memory Care will come to the main door of the Assisted Living and be screened at the screening desk. Approved visitor(s) will then proceed through the building to the memory care.

* Please ring the doorbell at the Memory Care entrance and a staff member will let you in. Visitor(s) will be directed to the designated visit station. Walking around the Oak Lane neighborhood or into community member rooms is strictly prohibited.

Questions about these guidelines?

Contact Stephany Lichter

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